

15 March 2022

Dear Valued Customer,

I am writing to advise you of the temporary closure of our Dongguan and Shenzhen operations in China due to Government-enforced COVID lockdowns in the region.

The regional lockdowns are effective from 15 March to 21 March inclusive and it is possible that the Chinese authorities may extend these restrictions as they have done in other recent shutdowns. We will update you if there is a change to the restrictions and to confirm when the facilities reopen.

The safety and wellbeing of our employees remains our top priority and throughout the Covid-19 pandemic all TT's facilities have implemented enhanced processes and controls to ensure staff safety and business continuity.

As you will understand the shutdowns of our facilities in Dongguan and Shenzhen are events entirely outside TT Electronics' control and accordingly constitute Force Majeure events.

Please be assured that TT Electronics is working hard to mitigate risk and limit disruption to your production schedules. Management and a few other key employees in support functions in Dongguan and Shenzhen will remain operational to the extent permitted under the regional lockdown. However, at this point normal production operations are not permitted. Our operations have robust recovery plans in place which we will put into effect as required once we are allowed to reopen.

We thank you for your understanding. As always, our teams remain available to answer specific questions that you may have, and we will do our utmost to relay timely information to you.

Sincerely,

A handwritten signature in black ink, appearing to read 'David Ashton', with a long horizontal flourish extending to the right.

David Ashton  
SVP IoT Solutions  
TT Electronics